

1 Phone models



To use the extended functionality, the **Feature Pack for Certified SIP Phones** license is required, which you can obtain from your administrator. In addition, each device must be set up initially via Swyx Control Center before operation, see [help.enreach.com/controlcenter/latest.version/web/Swyx/en-US/index.html#context/help/certified_phones_\\$](https://help.enreach.com/controlcenter/latest.version/web/Swyx/en-US/index.html#context/help/certified_phones_$).

For information on the characteristics and operation of the Yealink Wi-Fi phones, see the manufacturer's documentation (support.yealink.com/).

2 Features

- Batch Wi-Fi setup: Configure one device manually and distribute the settings to all other handsets.
- 5-way conferencing: Start and manage conference calls with up to five participants directly from the handset.
- Speed dials: Configure up to 12 speed dials, with the first four shown on the home screen.
- Call forwarding and transfer: Forward or transfer calls directly from the handset.

3 Limitation of number assignment

The Yealink Wi-Fi phones support the **assignment of up to three internal numbers**. When assigning the phone numbers, group phone numbers or alternative phone numbers count in as well. If you exceed the limit for number assignment during assignment, the numbers are treated with the following prioritization: **1. Own numbers, 2. Group numbers, 3. Alternate numbers**. All phone numbers that exceed the limit cannot be used on this device.

4 Set Up Wi-Fi on the Handset



Yealink desk phones are configured in English by factory default. After connection to the SwyxServer, the language is automatically changed to the standard server language.



Typically, integrating the Wi-Fi phone into the WLAN is the responsibility of your administrator. If this has not yet been done, you will need the Wi-Fi password from your administrator in order to perform the setup yourself.

1. Access the main menu by pressing the **Enter** button, located in the middle of the navigation keys.
2. Open the Wi-Fi menu by selecting  in the menu.
3. Under **Wi-Fi** select **On** with the navigation keys.
4. Under **Wi-Fi Network**, select the wireless network you want to connect the handset to.
5. Enter the **Password** and press the **Enter** button.
 - ✓ The handset now connects to the selected Wi-Fi network and will start the provisioning.



It is required that your administrator entered the MAC address of the device in Swyx Control Center, before the first Wi-Fi connection or provisioning attempt. This guarantees that the device is automatically recognized, correctly configured, and linked to the appropriate user account when it connects for the first time.

5 Set Speed Dials

If you wish to customize the function keys on your telephone individually, use **Swyx Control Center** (menu item **Desk Phones**). The device must be activated in order to be configured. Details regarding this are available from your administrator.



Assign speed dials only in Swyx Control Center. The configuration of the device itself cannot be corrected by SwyxServer in case of an update.

You can configure up to 12 speed dials.

The first four speed dials are displayed on the phone's default home screen.

All configured speed dials are listed under the **Dsskey** funktion key.

6 Dialling from the Phonebook

1. Press on the **navigation key** .
 - ✓ Your **Swyx phonebook** is displayed. You can initiate calls and look for users here.

→ To search or filter for an entry, enter a name or phone number.
2. Select the desired **entry from the list** and press the **Call** button.
 - ✓ The selected contact is called.
3. If multiple phone numbers are specified for the contact, a pop-up window appears. Tap on the **desired number** to initiate the call.

7 Opening the Call Journal

1. Press on the **navigation key** .
 - ✓ Your **Swyx Call Journal** appears. Your call history is synchronized with SwyxServer.
2. You can switch between **Network Calls** (corresponds to **All calls**), **Missed**, **Placed** and **Received** by using the navigation keys and .



If you open your call log on a device or in SwyxIt!, the notification will also disappear on all devices except DECT devices you are logged in with.

8 Starting conferences

The Yealink Wi-Fi phone supports conferences with up to five participants.

1. Call a subscriber.
2. Select **Hold**.
 - ✓ The call is put on hold and the caller hears music on hold.
3. Select **Options | Conf.**
4. Enter the **number** of the third subscriber and confirm with **Call**. After a few seconds the call will also be initiated without confirmation.
5. When the call is answered, select again **Options | Conf.**
 - ✓ You are now connected to both conversation partners in a conference.

9 Forwarding and transferring calls

Forwarding incoming calls

1. When you receive a call, press **TRAN** on the keypad at the bottom left of your handset.
2. Enter the **phone number** to which you want to forward the incoming call and confirm by pressing the **Enter** button.
 - ✓ The call is deflected before it is connected to you.



If problems occur with subsequent forwarding, check whether second calls are permitted. For this purpose, click on **Settings | User Settings | General** in SwyxIt! and deactivate the control box next to **Deactivate secondary call**.

Transferring calls (with consultation)

1. You are already having a call with a subscriber.
2. Press **Hold**.
 - ✓ The call is put on hold and the caller hears music on hold.
3. Press **TRAN** to call a second conversation partner.
4. Enter the **number** of the second conversation partner and confirm with **Call**. After a few seconds the call will also be initiated without confirmation.
5. When the call is answered, you can speak with the recipient before completing the transfer.

→ Press Swap if you want to switch between the held call and the active call.

6. Press **TRAN** again.
 - ✓ The active call is connected to the previously held call. The home screen is displayed again on your telephone.

Transferring calls (without consultation)

1. You are already having a call with a subscriber.
2. Press on **TRAN**.
 - ✓ The call is put on hold and the caller hears music on hold.



If you wait longer than 3 seconds after entering the telephone number in the following operating step, a second call to the subscriber will be initiated.

3. Enter the **phone number** to which you want to transfer the call to and press **TRAN**.
 - ✓ As soon as the call is accepted, you have transferred the call. The home screen is displayed again. If the forwarded call is not answered or rejected, you will be called back.

10 Logging off from a handset

If your administrator has enabled the **Log out function** this is how you log off from the Wi-Fi phone:

- Select the function key **Options | Logout** and confirm with **Enter**.
The confirmation **Successfully logged out!** appears for approx. 5 seconds.